



Products: Room Management for Mac

Software Version: 2.3.1027.0

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Revision History and System Requirement

Software Version	Region	OS	Date	Model
V2.3.1027.0	WW	Windows	Apr 9, 2026	AVer CAM, VB, VC and FONE, ProAV Series Camera and Box; MD Series; DL Series Camera
V2.3.1022.0	WW	Mac	Jan 15, 2026	AVer CAM, VB, VC and FONE, ProAV Series Camera and Box, MD120/330 and DL30/10
V2.3.1019.0	WW	Mac	Nov 14, 2025	AVer CAM, VB, VC, FONE, ProAV Series Camera and Box, MD120/330
V2.3.1015.0	WW	Mac	July 15, 2025	AVer CAM, VB, VC, FONE, ProAV Series Camera and Box
V2.3.1011.0	WW	Mac	April 01, 2025	AVer CAM, VB, VC, FONE, ProAV Series Camera
V2.3.1005.0	WW	Mac	Jan. 07, 2025	AVer CAM, VB, VC, FONE, ProAV Series Camera



Important Notice

Room Management is a free software application, succeeding the previous generation PTZApp2. It enables users to control PTZ cameras, tracking cameras, videobars and boxes, adjust camera image quality, configure AI settings, diagnose operating status, upgrade firmware (automatically or manually), and view live video from the camera. Additionally, it supports speakerphones (FONE series) for feature configuration.

System Requirements

Mac Hardware and Software Requirements

- CPU: 1.3 GHz Intel Core i5
- RAM: 8G
- HDD: 3G (Free Space)
- OS: Mac OS 10.15

Supported Models

- **USB Series:**
CAM520 / CAM530 / CAM540 / CAM520 Pro / CAM340 / CAM340+ / VC520 / VC520+ / VC520 Pro / VC322 / VC540 / VB342 / VB342+ / FONE540 / CAM130/ VB130 / CAM550 / VB342Pro / CAM570 / CAM520 Pro3 / VB350 / VC520 Pro3 / FONE700* / VB370A(BYOD) / VB150

Virtual Stream function for CAM520 Pro/CAM520 Pro2 / CAM550 / CAM570 / CAM520 Pro3

Virtual Audio function of FONE700

*** Note: Fone700 Standard Mode is now the default setting, with parameters locked to ensure consistent optimal pickup performance.**

- **ProAV Series Camera and Box:**
PTC310HWV2(TR311HWV2) / PTC310UV2(TR313V2) / PTC330UV2(TR333V2) /
PTC320UV2(TR323V2) / PTC320UNV2 (TR323NV2) / PTZ330UV2 / PTZ330UNV2 / PTZ310UV2 /
PTZ310UNV2 / PTZ231 / PTZ211 / TR211 / TR315 / TR315N / TR335 / TR335N / TR535 / UE1 /
TR615 / HUB30 / MT300 / MT100(S) / HUB35

Medical Grade

MD330U(I) / MD120UI / MD720UIS / MD331UI

Distance Learning

DL30 / DL10



New Features

Software Version	New Features
2.3.1027.0	<ol style="list-style-type: none"> 1. Added support for MT100S 2. Added support for MD331UI 3. Added support for ProAV Framing mode switch: <ul style="list-style-type: none"> ● TR Series: TR315, TR211, TR335 ● PTZ Series: PTZ310U(N)V2, PTZ330U(N)V2, PTZ211, PTZ231 4. Added support for UE1 Auto Sleep feature toggle: <ul style="list-style-type: none"> ● ProAV cameras: TR315, TR211, TR335, PTZ310U(N)V2, PTZ330U(N)V2, PTZ211, PTZ231 ● VC cameras: CAM520Pro3, CAM550 and CAM570 5. Added support for Enterprise Management or ViewCare software pairing to enable control of AVer Medical Grade cameras MD720UIS
2.3.1022.0	<ol style="list-style-type: none"> 1. Added support for DL30/DL10 2. Added support for Fone700 audio reference by ultrasound 3. Added improvement for Fone700 noise reduction performance 4. Added support for VB150 Teams mode 5. Added support for HUB30/HUB35 firmware auto and manual update 6. Added support for ProAV and VC devices with Vcam and Vmic/Vspk on/off controls
2.3.1019.0	<ol style="list-style-type: none"> 1. Added support for VB150 2. Added support for HUB35 3. Added support for TR535 Teams Mode 4. Added support for enable/disable the preview window 5. Added support for Enterprise Management or ViewCare software pairing to enable control of AVer Medical Grade cameras MD330U(I) and MD120UI
2.3.1015.0	<ol style="list-style-type: none"> 1. Added support for MT300/MT100. 2. Added support for VB370A BYOD Mode. 3. Added support for HUB30 Casting and Go-to-web IP connection. 4. Added support for FONE700 Export/Import calibration data.
V2.3.1011.0	<ol style="list-style-type: none"> 1. Added support for FONE700 + CAM550 Camera mode. 2. Added support for QR Code scanning alignment. 3. Added SmartFrame / SmartShoot toggle function for PTZ211/PTZ310UV2.
2.3.1005.0	<ol style="list-style-type: none"> 1. Re-branded from PTZApp2 to Room Management. 2. Room Management is now a 64-bit application, offering better performance and future scalability. 3. Transitioned from a web-based UI to an application-based platform.



	<p>4. FONE700 enhancements:</p> <ul style="list-style-type: none"> - Added support for CAM550 Dual Camera for audio tracking, enabling seamless dual-camera functionality. - Introduced Microsoft Teams Rooms mode, providing optimized audio performance specifically for Microsoft Teams meetings. - Added a "Strong" option in Reduce Reverberation to enhance control in environments with high reverberation. - Adjusted and refined the user interface for more intuitive tracking settings guidance.
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Problems Fixed

Software Version	Problem Fixed
2.3.1027.0	N/A
2.3.1022.0	Improved stability for multiple MD330 control via RM using Enterprise Management or ViewCare
2.3.1019.0	N/A
2.3.1015.0	<ol style="list-style-type: none"> 1. Fixed Fone700 supporting 2nd CAM550 go to wrong preset0 in 15 sec audio tracking interval. 2. Disable 4K resolution for VB130 and VB342Pro when AI mode is enabled.
2.3.1011.0	<ol style="list-style-type: none"> 1. Fixed some UI, UX, and integration issues when connected to UE1. 2. Fixed an issue where audio tracking failed during FONE700 alignment if the input coordinates contained decimal values (either manually entered or converted from other units).
2.3.1005.0	<ol style="list-style-type: none"> 1. Resolved the issue where AVer USB VCam was not displaying properly in WebEx.

Known Issues

Software Version	Known Issues
2.3.1027.0	N/A
2.3.1022.0	N/A
2.3.1019.0	N/A
2.3.1015.0	N/A
2.3.1011.0	N/A
2.3.1005.0	N/A

